

FAIR ACCESS TO CARE SERVICES ELEGIBILITY FRAMEWORK

- **Critical – when**

- Life is, or will be, threatened.
 - Significant health problems have developed or will develop.
 - There is, or will be, little or no choice and control over vital aspect of the immediate environment.
 - Serious abuse or neglect has occurred or will occur.
 - There is, or will be, an inability to carry out vital personal care or domestic routines.
 - Vital involvement in work, education or learning cannot or will not be sustained.
 - Vital social support systems and relationships cannot or will not be sustained.
 - Vital family and other social roles and responsibilities cannot or will not be undertaken.
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- **Substantial – when**

- There is, or will be, only partial choice and control over the immediate environment.
 - Abuse or neglect has occurred or will occur.
 - There is, or will be, an inability to carry out the majority of personal care or domestic routines.
 - Involvement in many aspects of work, education and learning cannot or will not be sustained.
 - The majority of social support systems and relationships cannot or will not be sustained.
 - The majority of family and other social roles and responsibilities cannot or will not be undertaken.
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- **Moderate – when**

- There is, or will be, an inability to carry out several personal care or domestic routines.
 - Involvement in several aspects of work, education or learning cannot or will not be sustained.
 - Several social support systems and relationships cannot or will not be sustained.
 - Several family and other social roles and responsibilities cannot or will not be undertaken.
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- **Low – when**

- There is, or will be, an inability to carry out one/two personal care or domestic routines.
- Involvement in one/two aspects of work, education or learning cannot or will be be sustained.
- One/two social support systems and relationships cannot or will not be sustained.
- One/two family and other social roles and responsibilities cannot or will not be undertaken.