

Report to: **Cabinet**

Date: **3 August 2004**

By: **Deputy Chief Executive & Director of Corporate Resources**

Title of report: **E-Government progress update**

Purpose of report: **To provide the Cabinet with an update regarding the E-Government programme**

RECOMMENDATIONS

The Cabinet is recommended to note the contents of this report.

1. Financial Appraisal

1.1 There are no direct financial consequences arising from this report.

2. Background and Progress to date

2.1 The E-Government programme is about business transformation, using ICT to enable maximum effectiveness and efficiency, in conjunction with our partners, in providing access and delivering services to customers and the community.

2.2 The key drivers for the County Council's E-government vision are identified in last year's IEG3 statement, and have been developed into specific outcomes and programmes of work.

Much of this is being delivered by the 'Access East Sussex' partnership consisting of the Council Council, the five District and Borough Authorities, plus the Police and Fire & Rescue services.

A key outcome for the Council is compliance with 'Best Value Performance Indicator 157' which states that all Council services that are capable of being delivered electronically are so delivered by the end of 2005.

2.3 Progress in delivery and management of the E-government programme has recently been subject to detailed scrutiny by the Audit Commission, with a positive outcome.

In summary :

"The Council is making good progress in implementing its e-government programme and is on track to achieve the national target of 100% e-enablement of services by 31 December 2005."

Next steps identified focus on ensuring the realisation of benefits and efficiency savings from this investment, and this work forms a key part of the e-government programme over the coming months.

The full report from the Audit Commission is attached as Appendix 1.

2.4 Significant progress is also being made in the delivery of the agreed 'Customer Access Strategy' and 'Broadband' projects. Full updates on this work are attached as Appendix (2) and Appendix (3) respectively.

3. Conclusion and Reason for Recommendation

3.1 The Cabinet is recommended to note the contents of this report.

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BACKGROUND DOCUMENTS:

'Roadmap for the delivery of Electronic Government within East Sussex' : approved by Cabinet on 25th March 2003.

'Implementing Electronic Government Statement3 ' : approved by Cabinet on 6th October 2003.