

8. Corporate Resources Portfolio

How we will deliver our priorities

Policy Steer 2.1				
Deliver the lowest level of council tax consistent with the Council's core priorities in line with the Council's policy steers				
Performance Measures	Our result for 2009/10 was:	Our target for 2010/11 is:	Our target for 2011/12 is:	Our target for 2012/13 is:
a) Delivery of target Council Tax rise	3.5% tax rise achieved	2.7 % tax rise	Medium Term Financial Plan target council tax achieved	Medium Term Financial Plan target council tax achieved
b) Core services delivered within agreed budgets	Achieved	Achieved	Achieved	Achieved

Policy Steer 2.2				
Maintain and improve high standards of resources management across the County Council through:				
<ul style="list-style-type: none"> - Reconciling Policy and Resources; - High quality financial management and control, including the pursuit of "Excellence in Financial Management"; - Maximising appropriate and fair local income generation opportunities; - Integrated and effective medium term planning; - Proactive management of outsourced services contracts; - Full involvement of scrutiny; and - Effective consultation and communication with residents and partners 				
Performance Measures	Our result for 2009/10 was:	Our target for 2010/11 is:	Our target for 2011/12 is:	Our target for 2012/13 is:
a) The average number of days for payment of commercial invoices	20	20	20	19
b) Percentage of Small and Medium Enterprise payments paid within ten days	New indicator	84%	87%	90%
c) Satisfactory audit opinion on the annual Statement of Accounts	Unqualified audit opinion achieved	Unqualified audit opinion	Unqualified audit opinion	Unqualified audit opinion
d) Final revenue outturn for each department within tolerances of their budget allocation	Achieved	+1 / -2.5%	+1 / -2.5%	+1 / -2.5%

Policy Steer 2.3				
Maintain and improve high standards of governance, internal control and risk management.				
Performance Measures	Our result for 2009/10 was:	Our target for 2010/11 is:	Our target for 2011/12 is:	Our target for 2012/13 is:
a) Medium Term Financial Plan (MTFP) is kept up to date and provides the basis for the budget strategy	Achieved	Plan approved and strategy agreed by 31 July 2010	Plan approved and strategy agreed by 31 July 2011	Plan approved and strategy agreed by 31 July 2012
b) Maintain CAA risk management and sound systems of internal control score at least at 3 out of 4	3 out of 4 achieved	3 out of 4	3 out of 4	3 out of 4
c) Maintain external audit reliance on internal audit in the annual audit letter	Achieved	Positive opinion	Positive opinion	Positive opinion

Policy Steer 2.4				
Drive, in partnership, improvements in efficiency, productivity and procurement that maximise value for money and are sustainable				
Performance Measures	Our result for 2009/10 was:	Our target for 2010/11 is:	Our target for 2011/12 is:	Our target for 2012/13 is:
a) Improved Value for Money through improvements in performance against basket of finance indicators and/or cost reductions	Achieved	Improved Value for Money	Improved Value for Money	Improved Value for Money
b) Efficiency targets achieved for the whole Council and progress regularly reported (NI 179) £'000	Achieved	4% efficiency saving	4% efficiency saving	4% efficiency saving
c) Deliver the targets for improvement set out in the Council's Procurement Strategy	All targets were met	New Strategy for 2010/12 agreed	Revised Strategy in place and efficiency and sustainability targets achieved	Procurement efficiency and sustainability targets achieved
d) Implement the recommendations of Scrutiny Review on Procurement and SMEs	N/A	Achieved	N/A	N/A

Policy Steer 2.5				
Manage risk and uncertainties in future resourcing through realistic planning and maximising lobbying and influencing opportunities for a fairer grant settlement for ESCC				
Performance Measures	Our result for 2009/10 was:	Our target for 2010/11 is:	Our target for 2011/12 is:	Our target for 2012/13 is:
a) Ongoing improvements to the Reconciling Policy and Resources process and medium term service and financial plans.	Achieved	Achieved	Achieved	Achieved
b) Cabinet's four year challenge successfully resolved and service cash limits approved	Setting of 2010/11 budget achieved	Setting of 2011/12 budget achieved	Setting of 2012/13 budget achieved	Setting of 2013/14 budget achieved

Policy Steer 2.6				
Maximise the efficiency of the property portfolio on behalf of the Council through:				
<ul style="list-style-type: none"> - Effective asset management covering, utilization, maintenance, accessibility and disposals; - Effective county-wide capital planning linked to the property necessary to deliver service priorities; - Provision of office accommodation better suited to service delivery including modern ways of working, and new HQ possibilities**; and - Effective energy management as a contribution to addressing global warming; 				
Performance Measures	Our result for 2009/10 was:	Our target for 2010/11 is:	Our target for 2011/12 is:	Our target for 2012/13 is:
a) Achieve disposals targets in line with the Council's Asset Management Plan	Over £1.2m	£1.5m	£2m	£3m
b) Corporate Asset Management Plan updated for adoption October each year	Achieved	30 October	30 October	30 October
c) Percentage spent on 'planned' maintenance within budget available	83.1%	85%	85%	85%
d) Reduction in number of buildings occupied	-1	-1	-1	Strategy under review. Target to be established July 2010

Policy Steer 2.7**In conjunction with appropriate client sponsor roles, ensure effective and efficient delivery of capital projects**

Performance Measures	Our result for 2009/10 was:	Our target for 2010/11 is:	Our target for 2011/12 is:	Our target for 2012/13 is:
a) Carry out post project reviews on 100% of capital projects over £50k	Achieved	100%	100%	100%
b) Percentage of capital building projects completed within +/-5% of agreed timescale	70%	80%	81%	82%