

# Team Development

We offer an extensive range of team development events to assist managers in building successful and cohesive teams.

The following events are only a guide to the possible options available, as this service is entirely tailored to you and your team. We will commission specialist facilitators to undertake dedicated training interventions to meet your team's specific needs.

## Better Ways of Working and Problem Solving

This workshop is designed for existing teams who are experiencing problems which prevent them from working as an effective team; with the aim to look at the way they work together and how they could improve their effectiveness.

## New Team – Start up day

This workshop takes the time to set up conditions to enable a new team to work well together. The session includes establishing a team mission, setting vision and values, setting procedures and protocol and work planning.

## Customer Care Training

Bespoke workshops to improve the level of customer service offered by your team.

## Team Work Development Day

This day is designed for groups who already work successfully in the team, in order to enhance their relationships and revitalise their team work.

## Team Review

Enables an existing team to take time to review their work and processes in order to both celebrate achievement whilst identifying areas where they could improve the way they work together.

## Team Planning

This workshop allows an existing team to specifically review their work and draw up a team or Strategic Plan for their future work.

To find out more about effective team working and our other bespoke services please contact us on 01273 4814444 or via [corporatetraining@eastsussex.gov.uk](mailto:corporatetraining@eastsussex.gov.uk)