

# Providers of home care in East Sussex

**This document contains listings of home care providers in East Sussex. The lists are in two sections, Framework Providers and Approved Providers.**

**Framework Providers are approved by Adult Social Care, and additionally have been awarded contracts to be the main providers of home care used by Adult Social Care in specific localities. In each locality, there are three Framework Providers, so that people have a choice of Framework Provider. Framework providers are also given a rating by the council: one of: gold, silver, or bronze, which is updated quarterly.**

**Approved Providers are the providers who have been given a general approval by Adult Social Care, but the Council does not necessarily directly contract with them. The Framework providers have also been included within the list of Approved Providers.**

**We do not make comment on the terms and conditions that these organisations may offer to private individuals**

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## Framework providers by area

Area	Postcode selectors	Framework providers
Heathfield and the Weald	TN5 6 TN21 0 TN5 7 TN21 8 TN19 7 TN21 9 TN20 6	<ul style="list-style-type: none"> <li>• Wealden Community Care</li> <li>• Candlelight Homecare</li> <li>• Prospect Tree</li> </ul>
Crowborough and North Borders	RH17 7 TN3 9 RH18 5 TN6 1 RH19 3 TN6 2 RH19 4 TN6 3 TN7 4	<ul style="list-style-type: none"> <li>• Care at Home Crowborough</li> <li>• Prospect Tree</li> <li>• Candlelight Homecare</li> </ul>
Uckfield	TN22 1 BN8 4 TN22 2 RH15 0 TN22 3 TN22 4 TN22 5	<ul style="list-style-type: none"> <li>• Candlelight Homecare</li> <li>• Prospect Tree</li> <li>• Carewatch Lewes</li> </ul>
Lewes	BN1 9 BN8 5 BN6 8 BN8 6 BN7 1 BN7 2 BN7 3	<ul style="list-style-type: none"> <li>• Carewatch Lewes</li> <li>• Care UK</li> <li>• Candlelight Homecare</li> </ul>
Hailsham	BN27 1 BN27 2 BN27 3 BN27 4	<ul style="list-style-type: none"> <li>• Prospect Tree</li> <li>• Allied Healthcare</li> <li>• Carewatch Eastbourne</li> </ul>
Battle and Ninfield	TN32 5 TN33 0 TN33 9 TN39 5	<ul style="list-style-type: none"> <li>• A1 QHC</li> <li>• Carewatch Eastbourne</li> </ul>
Rye	TN31 6 TN31 7 TN35 4 TN36 4	<ul style="list-style-type: none"> <li>• A1 QHC</li> </ul>
Saltdean and Peacehaven	BN10 7 BN2 8	<ul style="list-style-type: none"> <li>• Primecare Seaford</li> <li>• Enara Community Care</li> <li>• Care UK</li> </ul>
Newhaven and Peacehaven East	BN10 8 BN9 0 BN9 9	<ul style="list-style-type: none"> <li>• Primecare Seaford</li> <li>• Enara Community Care</li> <li>• Care UK</li> </ul>
Seaford	BN20 0 BN25 1 BN25 2 BN25 3 BN25 4	<ul style="list-style-type: none"> <li>• Primecare Seaford</li> <li>• Enara Community Care</li> <li>• Care UK</li> </ul>

<b>Area</b>	<b>Postcode selectors</b>	<b>Framework providers</b>
Polegate and Willingdon	BN20 9 BN22 0 BN26 5 BN26 6	<ul style="list-style-type: none"> <li>• Carewatch Eastbourne</li> <li>• Care at Home Eastbourne</li> <li>• Allied Healthcare</li> </ul>
Eastbourne Old Town	BN20 7 BN21 1 BN20 8 BN21 2 BN21 3 BN21 4	<ul style="list-style-type: none"> <li>• Primecare Eastbourne</li> <li>• Allied Healthcare</li> <li>• Agincare</li> </ul>
Eastbourne Seaside and Hampden Park	BN22 7 BN23 5 BN22 8 BN23 6 BN22 9	<ul style="list-style-type: none"> <li>• Primecare Eastbourne</li> <li>• Allied Healthcare</li> <li>• Agincare</li> </ul>
Eastbourne Langney and Pevensey	BN23 7 BN23 8 BN24 5 BN24 6	<ul style="list-style-type: none"> <li>• Care at Home Eastbourne</li> <li>• Allied Healthcare</li> <li>• Agincare</li> </ul>
Bexhill West	TN39 3 TN39 4	<ul style="list-style-type: none"> <li>• Care at Home Bexhill</li> <li>• A1 QHC</li> <li>• Enara Community Care</li> </ul>
Bexhill East	TN40 1 TN40 2	<ul style="list-style-type: none"> <li>• Care at Home Bexhill</li> <li>• Primecare Hastings</li> <li>• A1 QHC</li> </ul>
Hastings (St Leonards)	TN37 6 TN38 0 TN38 8	<ul style="list-style-type: none"> <li>• Care at Home Hastings</li> <li>• Primecare Hastings</li> <li>• Agincare</li> </ul>
Hastings Central	TN34 1 TN34 2	<ul style="list-style-type: none"> <li>• Care at Home Hastings</li> <li>• A1 QHC</li> <li>• Agincare</li> </ul>
Hastings East	TN34 3 TN35 5	<ul style="list-style-type: none"> <li>• A1 QHC</li> <li>• Care at Home Hastings</li> <li>• Agincare</li> </ul>
Hastings North	TN37 7 TN38 9	<ul style="list-style-type: none"> <li>• A1 QHC</li> <li>• Care at Home Hastings</li> <li>• Agincare</li> </ul>

## Current Ratings and Contact details of framework providers

These ratings are awarded by the Quality Monitoring Team of East Sussex County Council. The ratings are updated quarterly taking into account:

- surveys of service user satisfaction with their service
- continuity of care worker
- care worker turnover
- levels of training of the care workers
- compliance with electronic monitoring
- take-up of work offered

These ratings are based on data from the quarter **Oct-Dec 2011**

Current ESCC Rating	Previous rating	Provider	Contact	Address	Phone & Email
Silver	Silver	A1 Quality Home Care	Zoe Rushden Sandra Kursey	402, The Ridge Hastings East Sussex TN34 2RR	Tel: 01424 754739 A1qhc_ltd@btconnect.com
Bronze	Bronze	Agincare	Hayley Glen Sandra Gardiner Amanda Hennel	3rd Floor, Dyke House South St Eastbourne East Sussex BN21 4LZ	Tel: 01323 638042 eastbournemgr@agincare.com
Gold	Gold	Allied Healthcare	Kandy Wright Anita Medhurst	Unit 8, Harvington Business Park Brampton Road, Eastbourne, BN22 9BN	Tel: 01323 501700 eastbourne@alliedhealthcare.com
Silver	Silver	Candlelight Homecare	Michelle Wallis Claire Grover-Forde	56a High Street Heathfield East Sussex TN21 8JB	Tel: 01435 868248 care@candlelightcare.co.uk
Silver	Silver	Care at Home: Bexhill	Deborah McDowell Carol Cerie	1 Cooden Sea Road Little Common Bexhill On Sea East Sussex TN39 4SJ	Tel: 01424 848088 bexhill@careathomeservices.co.uk
Silver	Gold	Care at Home: Crowborough	Sacha O'Leary-Quinn Rebecca Chivers	Suites 1&2 Meadowbank Croft Road Crowborough East Sussex TN6 1DL	Tel: 01892 655147 crowborough@careathomeservices.co.uk
Silver	Silver	Care at Home: Eastbourne	Sacha O'Leary-Quinn Kerry Knight	12 Trinity Trees Eastbourne BN21 3LE	Tel: 01323 431314 office@eastbourne.careathomeservices.co.uk

Current ESCC Rating	Previous rating	Provider	Contact	Address	Phone & Email
Silver	Silver	Care at Home: Hastings	Susan Taylor Jean Dean	107a Sedlescombe Road (North) Hastings East Sussex TN37 7EJ	Tel: 01424 202400 hastings@careathomeservices.co.uk
Bronze	Bronze	Care UK	DeeBrownjon Chris Carver	191 Freshfield Road Brighton East Sussex BN2 9YE	Tel: 01273 626161 brighton@careuk.com
Gold	Gold	Carewatch: Eastbourne	Lisa Templeton Michael Cumberbatch	Unit 1, The Mallings 112 Malling St Lewes East Sussex BN7 2RG	Tel: 01273 483111 cm-cwc@fsmail.net
Gold	Gold	Carewatch: Lewes	Lisa Templeton Michael Cumberbatch	Unit 1, The Mallings 112 Malling St Lewes East Sussex BN7 2RG	Tel: 01273 483111 cm-cwc@fsmail.net
Bronze	Bronze	Enara Community Care	Fern Stinton Tazmin Hatcher	Unit 5 Hunns Mere Way Woodingdean Business Park Woodingdean Brighton BN2 6AH	Tel: 01273 309393 communitycare@enara.co.uk
Silver	Silver	Prime Care Eastbourne	Jhyenan Werla Amanda Richardson	Upper Ground Floor 31 Hyde Gardens Eastbourne East Sussex BN214PX	Tel: 01323 645592 primecare@primecare.uk.com
Silver	Silver	Prime Care Hastings	Rena Quail Nicaila Warren	Haig House Station Road Hastings East Sussex TN341NH	Tel: 01424 712783 primecare@primecare.uk.com
Silver	Silver	Prime Care Seaford	Finola Castle Tina Phillips	Talland Parade High Street Seaford, East Sussex BN25 1PJ	Tel: 01323 491975 primecare@primecare.uk.com
Silver	Silver	Prospect Tree	Amanda Ansell Elaine Cull	8A High Street Hailsham East Sussex BN27 1BJ	Tel: 01323 848483 info@pthc.co.uk
Silver	Silver	Wealden Community Care	Angela Wright Julie Allen	Unit 3 Tubwell Nurseries Tubwell Lane Maynards Green Horam East Sussex TN210BY	Tel: 01435 812003 homecare@wealdencare.co.uk

<b>Approved Providers of Home Care</b>			
A1 Quality Home Care	402 The Ridge Hastings East Sussex TN34 2RR	Sandra Kursey Zoe Rushden	01424 - 754739
Abacus Care	Arun House River Way Uckfield East Sussex TN22 1SL	Alan Whitfield	01825 - 767857
Advantage Healthcare	1st Floor 7 Queens Square Brighton East Sussex BN1 3FD	David Farrar	01273 - 220660
Agincare	3rd Floor Dyke House South Street Eastbourne East Sussex BN21 4LZ	Hayley Glen Sandra Gardiner Amanda Hennel	01323 - 638042
Allied Healthcare	Unit 8, Harvington Business Park Brampton Road Eastbourne East Sussex BN22 9BN	Kandy Wright Anita Medhurst	01323 - 501700
Angel Solutions (UK) Ltd	Unit 202 Croydon House Business Centre 1 Peall Road Croydon, Surrey CR4 3BN	Naomi Yemitan	0208 - 6848989
AQS Homecare	24 Pevensey Road Eastbourne East Sussex BN21 3HP	Tracy Worgan	01323 - 727027
Arundel Care Services	8a Station Parade Tarring Road Worthing West Sussex BN11 4SS	Maureen Millar	01903 - 504604
Ashlong House Domiciliary Care	48 High Street Dormansland Surrey RH7 6PY	Doreen Woods	01342 - 837213

<b>Approved Providers of Home Care</b>			
Ashridge Community Care (Pentlow Ltd)	163 Barnhorn Road Bexhill On Sea East Sussex TN39 4QL	Leigh O'Hara	01424 - 863851
Bluebird Care	Charter House, Southbourne Business Park Courtlands Road Eastbourne East Sussex BN22 8UY	Neil Blatch	01323 - 414695
Bluebird Care (Lewes)	Newhaven Enterprise Centre Denton Island Newhaven East Sussex BN9 9BA	Gary Johnson	01273 - 616494
Brunswick Care	162 Church Road Hove East Sussex BN3 2DL	Augusta Gully	01273 - 728888
Building Bridges Home Support Services	53 Highfield Road Dartford Kent DA1 2JS	Jeanette Edgar	01322 - 281233
Candlelight	56a High Street Heathfield East Sussex TN21 8JB	Michelle Wallis Claire Grover - Forde	01435 - 868248
Care at Home: Bexhill	1 Cooden Sea Road Little Common Bexhill On Sea East Sussex TN39 4SJ	Carol Crierie Deborah McDowell	01424 - 848088
Care at Home: Crowborough	Suites 1&2 Meadowbank Croft Road Crowborough East Sussex TN6 1DL	Sacha O'Leary - Quinn Rebecca Chivers	01892 - 655147
Care at Home: Eastbourne (South East)	12 Trinity Trees Eastbourne East Sussex BN21 3LE	Sacha O'Leary - Quinn Kerry Knight	01323 - 431314

<b>Approved Providers of Home Care</b>			
Care at Home: Hastings	107a Sedlescombe Road (North) Hastings East Sussex TN37 7EJ	Susan Taylor Jean Dean	01424 - 202400
Carricks Brook	Carricks Hill Dallington East Sussex TN21 9JL	Michael Derrick	01435 - 883492
Care Outlook	Unit E4 The Knoll Business Park Old Shoreham Road Hove East Sussex BN3 7GS	Peter Jerrari	01273 - 413511
Care UK	191 Freshfield Road Brighton East Sussex BN2 9YE	Dee Brownjohn Chris Carver	01273 - 626161
Caremark Eastbourne	Courtyard Offices Town House Market Street Hailsham East Sussex BN27 2AE	Paula Chalmers	01323 - 849019
Caremark Mid Sussex	JYW House Suite 3b Bridge Road Haywards Heath West Sussex RH16 1UA	Sarah Louise Hatchard	01444 - 455800
Caremark Rother	11 Napier House Elva Business Centre Elva Way Bexhill On Sea East Sussex TN39 5BF	Louise Johnson	01424 - 819000
Carewatch: Eastbourne	Unit 1 The Mallings 112 Malling Street Lewes East Sussex BN7 2RG	Michael Cumberbatch Lisa Templeton	01273 - 483111
Carewatch: Lewes	Unit 1 The Mallings 112 Malling Street Lewes East Sussex BN7 2RG	Michael Cumberbatch Lisa Templeton	01273 - 483111

<b>Approved Providers of Home Care</b>			
Carrienne Care Ltd	19 Wellington Square Hastings East Sussex TN34 1PB	Corinna Bousfield	01424 - 444050
Coast Home Care (Whitebriars)	20 Bedford Avenue Bexhill On Sea East Sussex TN40 1NG	Sally Devlin	01424 – 215335
County Medicare	Springmeadow Little London Heathfield East Sussex TN21 0WN	Lesley Thorpe	01435 - 866044
Craegmoor	Supporting You South East 122 Coast Drive Greatstone New Romney Kent TN28 8NR	Keith Yarnley	01797 - 361541
Crossroads	4 Market Square Hailsham East Sussex BN27 1AG	Mrs Janet Moon	01323 - 848422
Diamond Care	87 High Street Polegate East Sussex BN26 6AE	Maxine Maher	01323 - 489100
Dimensions (ADP) Ltd	Wingham Business Centre Goodnestone Road Wingham Kent CT3 1AR	Sinead McHugh	01227 - 723120
Diversity Care Solutions	73A High Street Battle East Sussex TN33 0AG	Jane Richardson	01424 - 774086
Enara Community Care	Unit 5 Hunns Mere Way Woodingdean Business Park Woodingdean Brighton BN2 6AH	Fern Stinton Tamzin Hatcher	01273 - 309393

<b>Approved Providers of Home Care</b>			
Enterprise Care Support Ltd	Mitcham Parish Centre Church Path Mitcham Surrey CR4 3BN	Mrs N Aziz	0208 - 6408081
Everycare	3 High Street Old Town Eastbourne East Sussex BN21 1HG	Suzi Hoepfner	01323 - 430762
First Choice CSS Ltd	Unit 6 Standon Industrial Estate Shirley Southampton Hampshire SO15 4HU	Keith Ralph	02380 - 528529
Golden Home Services	5B St Marys Walk Hailsham East Sussex BN27 1AF	Stella Joan Saunders	01323 - 842487
Handy Helpers	2 Brooklyn Road Seaford East Sussex BN25 2DX	Beverley Newton	01323 - 893796
Hanover Care	71 Church Road Hove East Sussex BN3 2BB	James Williams	01273 - 723090
Helping Hands	Helping Hands Archer House Britland Estate Northbourne Road Eastbourne East Sussex BN22 8PW	Robert Pick	01323 - 730020
Heritage Care	258 - 287 Barking Road London E13 8EQ	Phillip Akrill	07889 - 068648
Homelife Care	2 Beechview Parade Walshes Road Crowborough East Sussex TN6 3RA	Nicole Owens	01892 - 662444
Housing 21	Walstead Court Barley Close Crawley West Sussex RH10 6BD	Simon Wheatley	0370 - 1924351

<b>Approved Providers of Home Care</b>			
Intercare Carers Ltd	The Innovation Centre Highfield Drive St Leonard's on Sea East Sussex TN38 9UH	Ann Holland	01424 - 858163
Kestral Homecare	Heathfield Road Burwash Weald East Sussex TN19 7LA	Lorraine Thomas	01435 - 882936
Kind Hands Caring Services	144 Whitley Road Eastbourne East Sussex BN22 8LS	Lorraine Prouten	01323 - 414650
Livability	Southeast Supported Living 31 Newhaven Enterprise Centre Denton Island Newhaven East Sussex BN9 9BA	Margaret Ashworth	08450 - 707976
Live In Comfort	45 Portland Road Hove East Sussex BN3 5DQ	Carole Bello	01273 - 380089
Nurse Plus Eastbourne	Suite 1&2 8 Hyde Gardens Eastbourne East Sussex Bn21 4PN	Kate Fowler	01323 - 430267
Nurse Plus Hastings	Suite 1 32 Wellington Square Hastings East Sussex TN34 1PN	Andy McGeorge	01424 - 716200
Nursing & Domiciliary Care Services (Unity Care Solutions Ltd)	Suite 1 The Avenue Eastbourne East Sussex BN21 3YA	Maria Bolton	01323 - 640466
Pentlow Community Care	26 - 28 Church Street Eastbourne East Sussex BN21 1HS	Leigh O'Hara	01323 - 431810

<b>Approved Providers of Home Care</b>			
Plan Personnel	Brighton Office 108 Queens Road Brighton East Sussex BN1 3XF	Kate Eaves Kevin Burke	01273 - 372565
Prime Care Eastbourne	Upper Ground Floor 31 Hyde Gardens Eastbourne East Sussex BN21 4PX	Jhyenan Werla Amanda Richardson	01323 - 645592
Prime Care Hastings	Haig House Station Road Hastings East Sussex TN34 1NH	Rena Quail Nicaila Warren	01424 - 712783
Prime Care Seaford	Talland Parade High Street Seaford East Sussex BN25 1PJ	Finola Castle Tina Phillips	01323 - 491975
Prospect Tree	8a High Street Hailsham East Sussex BN27 1BJ	Amanda Ansell Elaine Cull	01323 - 848483
Rainbow Care	Bulrushes Farm Coombe Hill Road East Grinstead West Sussex RH19 4LZ	Amanda Clarke	01342 - 327888
Royal Mencap	62 Innovation Centre Highfield Drive St Leonards on Sea East Sussex TN38 9UH	Tony Heffernan	01424 - 858156
SAGA Homecare (Eastbourne)	13 Gildredge Road 1st Floor Eastbourne East Sussex BN21 4RB	Carol Hogg	01323 - 649473
SAGA Homecare (Lewes)	Unit 4 112 Malling Street Lewes East Sussex BN7 2RG	Sally McLennan	01273 - 471964

<b>Approved Providers of Home Care</b>			
Self Unlimited	Freeman Close (off Eastergate Lane) Walberton Nr Arundel West Sussex BN18 0AE	Caroline Fletcher	01242 - 542714
Share and Care	5 Fyning Place Bexhill-on-Sea East Sussex TN39 4NQ	Anna McCelland	0800 - 0329722
SOS Home Services	Burnt House Chambers Buxton Drive Bexhill on Sea East Sussex TN39 4BD	Lynne Morris	01424 - 211276
Sunnybanks Care	Little Basing Furnace Lane Cowden Kent TN8 7JU	Angela Czarnecka- Poulter	01342 - 850898
Sussex Community & Care Services	7 Mountreed Five Ashes East Sussex TN20 6LN	Victoria Grimes	01825 - 830731
Swanborough Services	3 Wallis Way Burgess Hill West Sussex RH 15 8UJ	Mary Love	01444 - 244254
The Care Company	1A Pickhill Business Centre Smallhythe Road Tenterden Kent TN30 7LZ	Paul Burke	01580 - 762202
Town & Country	102a High Street Tenterden Kent TN30 6HT	Jane Lilley	01580 - 762244
Wealden Community Care	Unit 3 Tubwell Nurseries Tubwell Lane Maynards Green Nr Horam East Sussex TN21 0BY	Angela Wright Julie Allen	01435 - 812003