

## 8. Corporate Resources Portfolio

### How we will deliver our priorities

<b>Policy Steer 2.1</b> Deliver the lowest level of council tax consistent with the Council's core priorities in line with the Council's policy steers				
Performance Measures	Our result for 2008/09 was:	Our target for 2009/10 is:	Our target for 2010/11 is:	Our target for 2011/12 is:
a) Delivery of target Council Tax rise	3.9%	3.5%	To be set	To be set
b) Delivery of core services within agreed budgets	Achieved	Achieved	Achieved	Achieved

<b>Policy Steer 2.2</b> Maintain and improve high standards of resources management across the County Council through: - Reconciling Policy and Resources, - High quality financial management and control, including the pursuit of "Excellence in Financial Management", - Maximising appropriate and fair local income generation opportunities, - Integrated and effective medium term planning, - Proactive management of outsourced services contracts, - Full involvement of scrutiny, and - Effective consultation and communication with residents and partners.				
Performance Measures	Our result for 2008/09 was:	Our target for 2009/10 is:	Our target for 2010/11 is:	Our target for 2011/12 is:
a) Targeted CAA score for Use of Resources achieved	4 out of 4 (CPA)	3 out of 4 under new regime	3 out of 4 under new regime	3 out of 4 under new regime
b) Reduce the average period for payment of invoices	27 days	25 days	To be set	To be set
c) Satisfactory audit opinion on the annual Statement of Accounts	Achieved	Unqualified audit opinion	Unqualified audit opinion	Unqualified audit opinion
d) Final revenue outturn for each department within tolerances of their budget allocation	Between +1 / -2.5%	+1 / -2.5%	+1 / -2.5%	+1 / -2.5%

<b>Policy Steer 2.3</b>				
<b>Maintain and improve high standards of governance, internal control and risk management.</b>				
Performance Measures	Our result for 2008/09 was:	Our target for 2009/10 is:	Our target for 2010/11 is:	Our target for 2011/12 is:
a) Maintain CAA risk management and sound systems of internal control score at least at 3 out of 4	4 out of 4	3 out of 4 under new regime	3 out of 4 under new regime	3 out of 4 under new regime
b) Maintain the 'opinion received on internal audit from external audit in the annual audit and inspection report	Achieved	Positive opinion	Positive opinion	Positive opinion
c) Medium Term Financial Plan (MTFP) is kept up to date and provides the basis for the budget strategy	Plan approved and strategy agreed by July 2008	Plan approved and strategy agreed by 31 July 2009	Plan approved and strategy agreed by 31 July 2010	Plan approved and strategy agreed by 31 July 2011

<b>Policy Steer 2.4</b>				
<b>Drive, in partnership, improvements in efficiency, productivity and procurement that maximise value for money and are sustainable</b>				
Performance Measures	Our result for 2008/09 was:	Our target for 2009/10 is:	Our target for 2010/11 is:	Our target for 2011/12 is:
a) Improved Value for Money through improvements in performance against basket of finance indicators and/or cost reductions	Achieved	Improved Value for Money	Improved Value for Money	Improved Value for Money
b) Efficiency targets achieved for the whole Council and progress regularly reported ( <b>NI 179</b> ) £'000	10,376	3% efficiency saving	3% efficiency saving	3% efficiency saving
c) Deliver the targets for improvement set out in the Council's Procurement Strategy	Achieved	Achieved	New Strategy for 2010/13 agreed	Revised Strategy in place
d) Sustainable Procurement Policy and action plan in place (Also supports Policy Steer 1.3)	N/A	Agreed action plan in place	Agreed targets achieved	Agreed targets achieved

**Policy Steer 2.5****Manage risk and uncertainties in future resourcing through realistic planning and maximising lobbying and influencing opportunities for a fairer grant settlement for ESCC**

Performance Measure	Our result for 2008/09 was:	Our target for 2009/10 is:	Our target for 2010/11 is:	Our target for 2011/12 is:
a) Ongoing improvements to the Reconciling Policy and Resources process and medium term service and financial plans.	Achieved	Achieved	Achieved	Achieved
b) Cabinet's four year challenge successfully resolved and service cash limits approved	N/A	New cash limits for 2010/11 onwards approved	To be set	To be set

## Policy Steer 2.6

Maximise the efficiency of the property portfolio on behalf of the Council through:

- Effective asset management covering, utilization, maintenance, accessibility and disposals;
- Effective county-wide capital planning linked to the property necessary to deliver service priorities;
- Provision of office accommodation better suited to service delivery including modern ways of working, and new HQ possibilities\*\*;
- Effective energy management as a contribution to addressing global warming; and
- In conjunction with appropriate client sponsor roles, ensure effective and efficient delivery of capital projects

**\*\* policy steer guiding project with significant economic development impact**

Performance Measures	Our result for 2008/09 was:	Our target for 2009/10 is:	Our target for 2010/11 is:	Our target for 2011/12 is:
a) Achieve disposals targets in line with the Council's Asset Management Plan	£0.98m	£0.5m	£1.5m	£2m
b) Percentage of capital building projects completed within +/-5% of agreed timescale	78%	80%	85%	87%
c) Review structure of capital projects team and resource suitability for major programmes	N/A	Achieved	Achieved	Achieved
d) Carry out post project reviews of capital projects	100%	100%	100%	100%
e) Reduction in number of corporate offices	-1	-1	-2	N/A
f) Review Corporate Asset Management Plan for adoption October each year	Achieved	Achieved	Achieved	Achieved
g) Maximise percentage of maintenance spend on planned maintenance	84%	84%	85%	85%